

Privacy Notice for Children

This page explains what information we keep about you, why we need it and how we keep it safe. You can ask us questions at any time.

What information do we keep?

To look after you properly, we may keep:

- your name, address, date of birth and contact details;
- information about your health, medicines, allergies and dental history;
- notes about appointments, examinations and treatment; and
- dental X-rays, photographs, scans, treatment plans and consent.

Sometimes we also need information from your parent, carer, doctor, another dentist or another person involved in your care.

Why do we use it?

We use your information to give you safe dental care, understand what you need, arrange appointments and reminders, keep an accurate record of your care, deal with questions or concerns, and follow the law and professional rules.

We do not sell your information and we do not use your health information for advertising.

Who might we share it with?

The people caring for you at The Treatment Centre can see the information they need. If you need care from somebody else, we may share the smallest amount needed with another dentist, your doctor, a hospital, a specialist or a dental laboratory. We may also have to share information if the law says we must or if we are worried that you or somebody else may be unsafe.

We will explain this to you and your parent or carer whenever we reasonably can. As you get older, we will listen to your wishes and involve you in decisions about your information.

How long do we keep it?

Dental records are normally kept for 11 years after your last visit, or until at least your 25th birthday - whichever is later. If you were 17 when your treatment ended, records may be kept until your 26th birthday. Sometimes we must keep information longer, for example if there is an ongoing complaint, legal claim or safeguarding concern. After that, we securely delete or destroy it when we can.

What can you ask us to do?

You can ask us to:

- show you the information we hold about you;
- correct something that is wrong or incomplete;
- explain why we use or share your information; or
- send your dental records to another dentist when appropriate.

Some rights have limits because dental professionals must keep safe and accurate records. We will always explain what we can do and why.

When you turn 18

The adult Privacy Policy will apply. You can read it at thetreatmentcentre.co.uk/privacy-policy/.

Questions or worries?

Dr Anna Taylor and Dr Oliver Turner, Joint Principals, oversee how the practice looks after personal information.
The Treatment Centre
1st Floor, Tinner's Court, Back Quay
Truro, TR1 2LL

Talk to us

Email: info@thetreatmentcentre.co.uk

Phone: 01872 241955

If you are still worried, you or your parent or carer can contact the Information Commissioner's Office at ico.org.uk/make-a-complaint.